



Anke Jähnke



[http://www.fotoclub-berggut.de/wp-content/uploads/2013/07/rolf\\_steyernagel\\_P1080435.jpg](http://www.fotoclub-berggut.de/wp-content/uploads/2013/07/rolf_steyernagel_P1080435.jpg)

# Discussion

Workshop «Issues of local care provision for and by ageing migrants: research spotlights»

Jeanine Suurmond:

## Migrant elderly: limited access to care (home care, end of Life care)

- Good care for elderly migrants is providing care responsive to their needs, even if that is in contrast with professional beliefs (e.g. about telling a diagnosis).
- Rather than gaining insight in cultural norms and values of patients we need to do more research about implicit bias and stereotyping of care providers.

# Professionals' beliefs



<https://www.sue-anderson.com.au/index.php/2018/03/01/intelligent-beliefs-leading/>

- Do you as professionals know about your beliefs, implicit biases and stereotyping tendencies?
- How far is knowing about this relevant for the way you provide care?
- How can professionals be trained in reflecting on their own beliefs, biases and stereotyping tendencies?

Carolien Smits:

## Older migrants with dementia: opportunities for professional and informal care

- Developing adequate care services for migrants benefits from cocreation with informal carers, even if it takes additional time and effort to involve them.
- Professional caregivers should be trained to recognize and respect the access-related abilities of older migrants and their informal carers.

# Co-creation



<https://www.peter-apel.de/blog/customer-co-creation-wenn-kunden-mit-unternehmen-gemeinsam-produkte-herstellen/>

- Co-creation of services is an asset.
- For whom is it an asset? (care receivers? informal carers? professionals?)
- Where do you consider co-creation to be beneficial for your professional practice?



# Access-related abilities



picture alliance / imageBROKER

- Professionals should be trained to recognize and respect access-related abilities of older migrants.
- The mainstream view would be: older migrants have limited/restricted access
- Do you also observe specific resources opening up access paths?
- How could we use these resources to build bridges between care needs of older migrants and care services?

# Hanna Carlsson: Day care for older migrants

- Culturally specific organizations connect older migrants to other care organizations.
- *"Diversity is being invited to the party; inclusion is being asked to bring some music."*  
As the population of older people gets more diverse, eldercare organizations need to broaden norms about good care and successful aging.

# Let's party: diversity or inclusion?



<http://www.vynaloft.de/allgemein/vinya-loft-geburtstagsparty/>

- Diversity of services: Are 'culturally specific organizations' not just additional colourful flowers in the existing 'garden' of care provision?
- Inclusion: How to overcome that culturally specific organizations remain 'exotic' flowers in the care landscape?
- If the goal is inclusion (and not just diversity of services): Which 'culturally specific' organizations are able to integrate into existing care structures?



Roos Pijpers:

## Working in neighbourhoods - working towards inclusion of older migrants?

- Local governments should put much more effort in monitoring agreements about cultural sensitivity with the care providers they contract.  
If they don't, too much pressure for reaching out to older migrants is placed on professionals with a migration background.
- In order to reach out to older migrants who have not used long-term care and social services before, it is necessary to grant them easier access to care and social services.

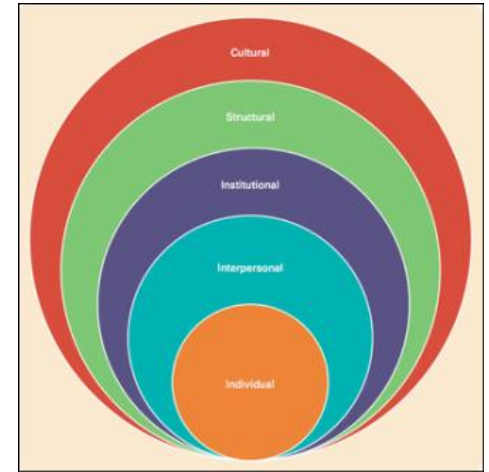
# Local governments' role and citizenship



<https://ebib.ch/web/>

- Governmental monitoring is lacking re. 'culture-sensitive' care. → How do you experience this in your field of practice?
- What do you think: Could a more comprehensive governmental monitoring support the inclusion of migrant-specific care into local services?
- Why could it be problematic if responsibility for 'culture-sensitive' care is assigned to professionals with migrant background?

# Sum-up of discussion



<https://figueroasframeworkinnetball.weebly.com/levels-of-figueroas-framework.html>

Topics that challenge current research on care for older migrants:

- individual care interactions
- organizational level
- systems level / networks of care organizations
- government level